

Chagrin Valley Dispatch

2014 Annual Report



Mayor Susan Renda

COG President

Chief Frank Zupan

Technical Advisory Chairman

Lt. Nick DiCicco

Dispatch Administrator

Mission Statement

The purpose of the Chagrin Valley Dispatch Council is to promote cooperative arrangements and coordinate action among its Members in matters relating to the dispatch of public safety services and the operation of the Chagrin Valley Regional Communications Center.

The Chagrin Valley Dispatch Council is dedicated to providing professional, efficient, cost effective, and compassionate communications to all incoming callers and the Safety Forces of its Member communities and to providing superior value to its Member communities. To provide superior value, the Chagrin Valley Dispatch Council will employ “industry” best practices, employ all resources efficiently, and strive to remain technologically current. To maintain cost effectiveness, the Chagrin Valley Dispatch Council will grow only by admitting other similarly situated municipalities when economically or otherwise justified.

Department Overview

Dispatch Administrator

Nick DiCicco	Lieutenant
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Dispatch Administration

Christian Alaman	Supervisor / CTO
Crystal Scott	Supervisor / CTO
Lisa Davet	Supervisor / CTO
Kelli Lillash	Supervisor / CTO

Full Time Staff

Laura Svoboda	Dispatcher / CTO
Faye Cockrell	Dispatcher
Michelle Rees	Dispatcher / CTO
Zorese Meeks	Dispatcher
Debbie Sirk	Dispatcher

Part Time Staff

Ashely Welch	Dispatcher
Toni Wilson	Dispatcher
Marra Wargo	Dispatcher
Brian Moore	Dispatcher
Lisa Lesner	Dispatcher
Debbie Easton	Dispatcher
Tom Fitzmaurice	Dispatcher

Organizational Chart



Administration Report

The Chagrin Valley administration is responsible for all activities conducted by Chagrin Valley Dispatch. These activities resolve around four major areas.

- Fiscal Management
- Personnel Management
- Emergency Operations
- Non-emergency Operations

Personnel Management

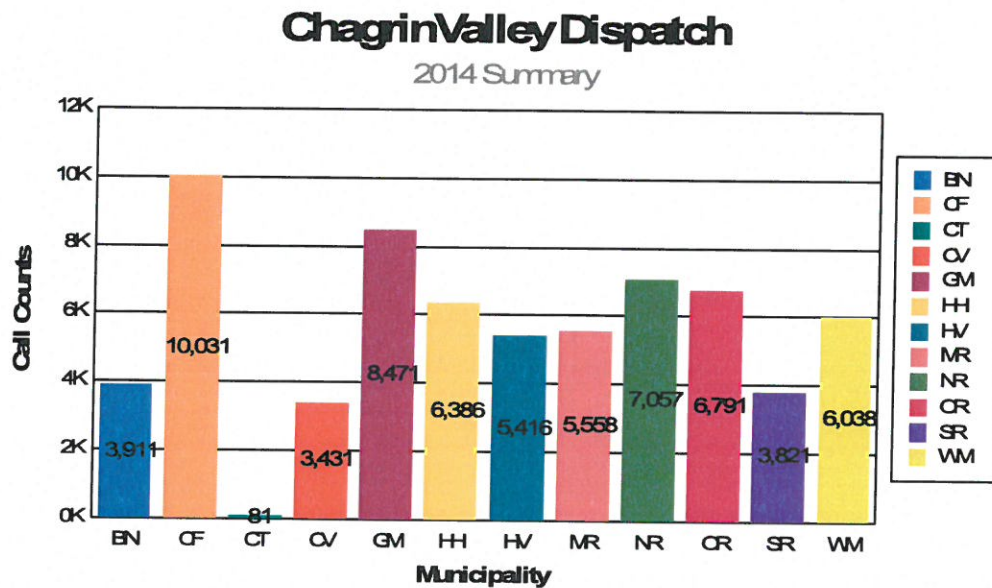
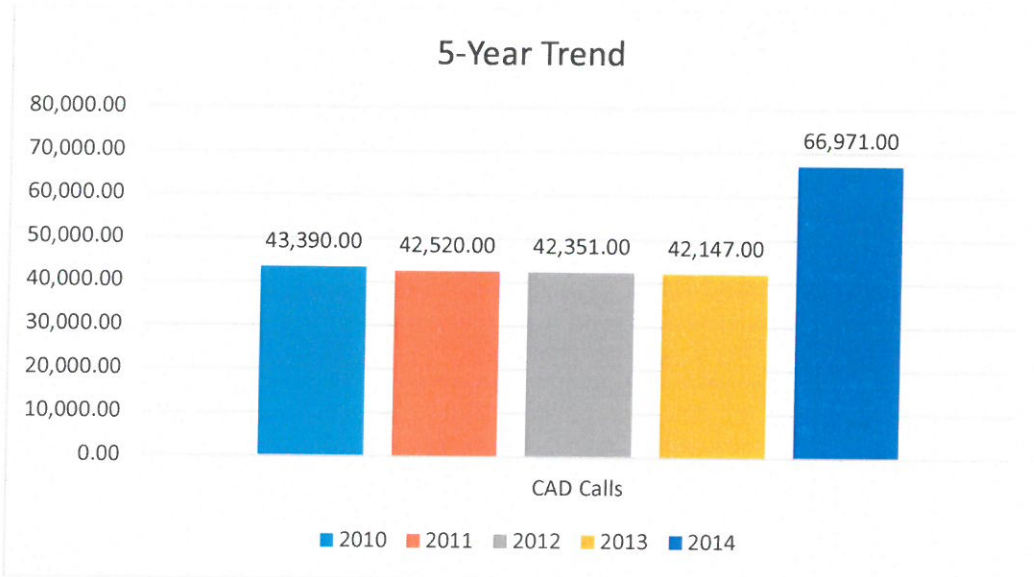
Chagrin Valley Dispatch started 2014 with eight (8) full time dispatchers, three (3) part time dispatchers and one (1) dispatch administrator. We ended the years with eight (9) full time dispatchers, three (7) part time dispatchers and one (1) dispatch administrator.

Due to the growth of CVD, we added an additional full time position and later in the year we promoted Lisa Davet and Kelli Lillash to front-line supervisors enabling CVD to provide a supervisor on each platoon. CVD is comprised of four (4) platoons each working a modified 12 hour shift that total a 40 hour work week. Each platoon has an assigned supervisor as well as full and part time staff members.

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Emergency Operations

2014 was a great year for Chagrin Valley Dispatch. Not only did we build and successfully transition into a new state of the art facility, we logged our busiest year ever with a 58.9% increase in call volume ending the year with 66,971 calls for service.

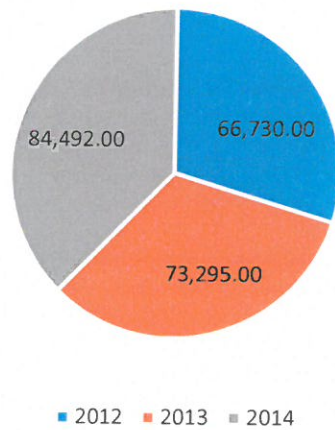


BN – Bentleyville, CF – Chagrin Falls, CT – Chagrin Falls Township, CV – Chagrin Valley Dispatch, GM – Gates Mills, HH – Highland Hills, HV – Hunting Valley, MR – Moreland Hills, NR – North Randall, OR – Orange Village, SR – South Russell, WM - Woodmere

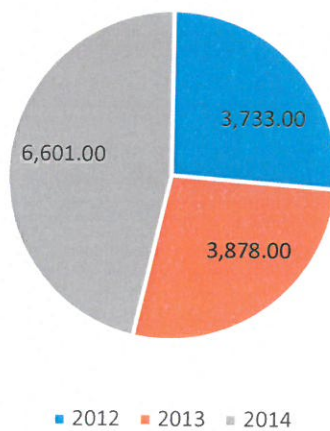
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Chagrin Valley Dispatch also transitioned to Emergency Callworks which allowed us to integrate our 9-1-1 lines and 10-digit lines into one easy to use system eliminating the need for two individual phones. We experienced a 70.22% increase in 9-1-1 calls and 15.28% increase in our 10-digit lines.

10-Digit Incoming / Outgoing Calls



911 Calls



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One of the many standards that communications centers try to comply with is NFPA 1221 and 1710. Alarm handling time represents the elapsed time from the time a call for assistance is received at a center until appropriate fire/ems units are dispatched. We must process these calls under 60 seconds 90% of the time.

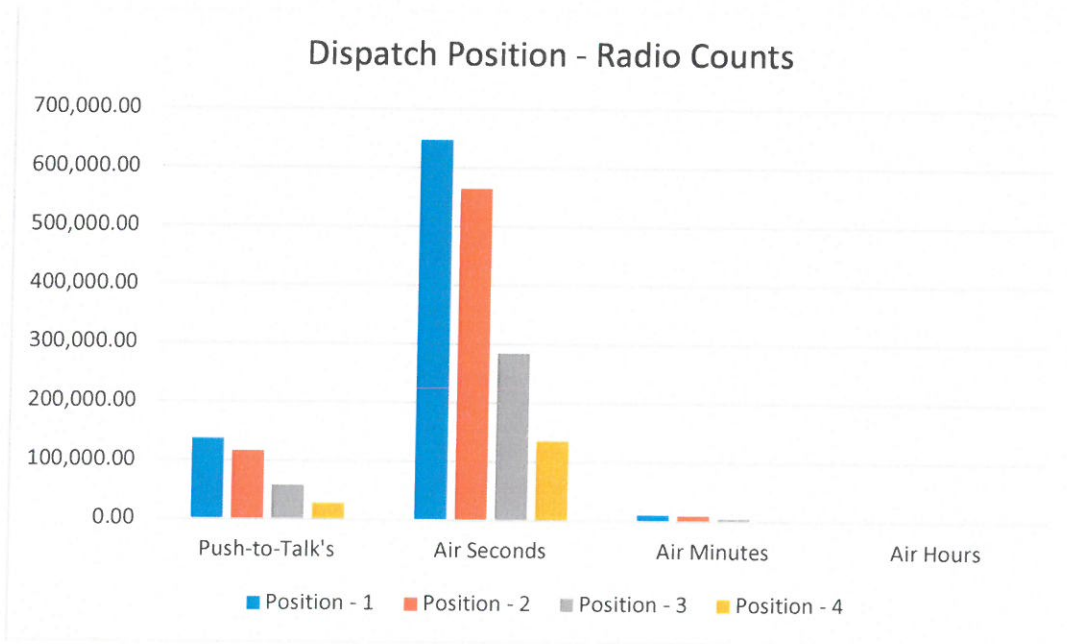
This year we received our first ever ISO rating and achieved a perfect score for this very hard to achieve goal. This was done by only two PSAP's in Cuyahoga County!

	Total	% for Agency	% Required by NFPA
9-1-1 Calls for Selected Period	6,299		
Ring to Answer Time <=15 Seconds	6,277	99.65%	95(%)
Ring to Answer Time <= 40 Seconds	6,299	100.00%	99(%)
Ring to Answer > 40 Seconds			

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Chagrin Valley Dispatch transitioned from our legacy 420Mhz radio system to a new digital statewide trunking system on the Ohio MARCS network.

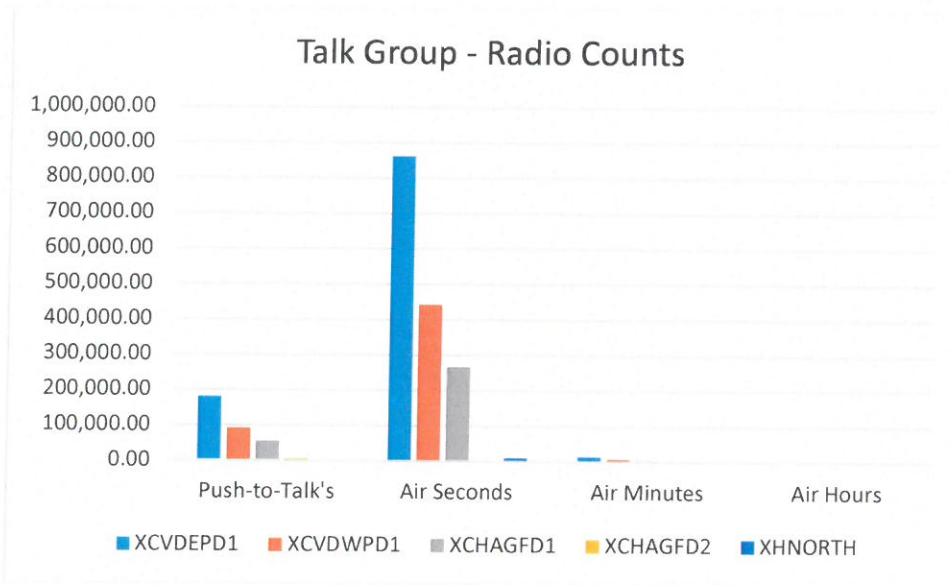
<u>Position</u>	<u>Push-to-Talk's</u>	<u>Air Seconds</u>	<u>Air Minutes</u>	<u>Air Hours</u>
Position - 1	136,680.00	647,110.00	10,785.17	179.75
Position - 2	116,369.00	564,647.00	9,410.78	156.85
Position - 3	57,349.00	283,941.00	4,732.35	78.87
Position - 4	27,717.00	135,476.00	2,257.93	37.63



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<u>Talk Group</u>	<u>Push-to-Talk's</u>	<u>Air Seconds</u>	<u>Air Minutes</u>	<u>Air Hours</u>
XCVDEPD1	180,463.00	861,799.00	14,363.32	239.39
XCVDWPD1	92,241.00	442,416.00	7,373.60	122.89
XCHAGFD1	54,785.00	266,129.00	4,435.48	73.92
XCHAGFD2	6,409.00	3,350.00	55.83	0.93
XHNORTH	1,936.00	10,002.00	166.70	2.78

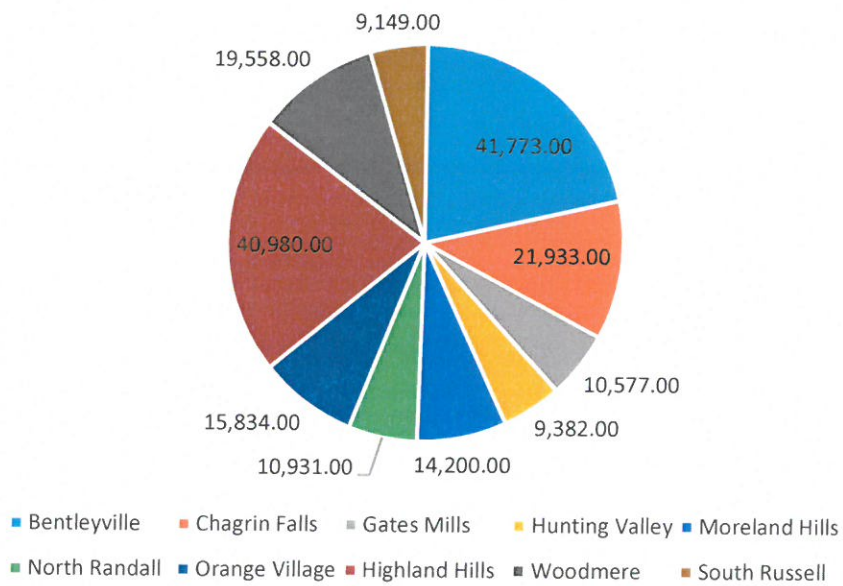
(XCVDWPD1 did not become active until June of 2014)



2014 Annual Report – Chagrin Valley Dispatch

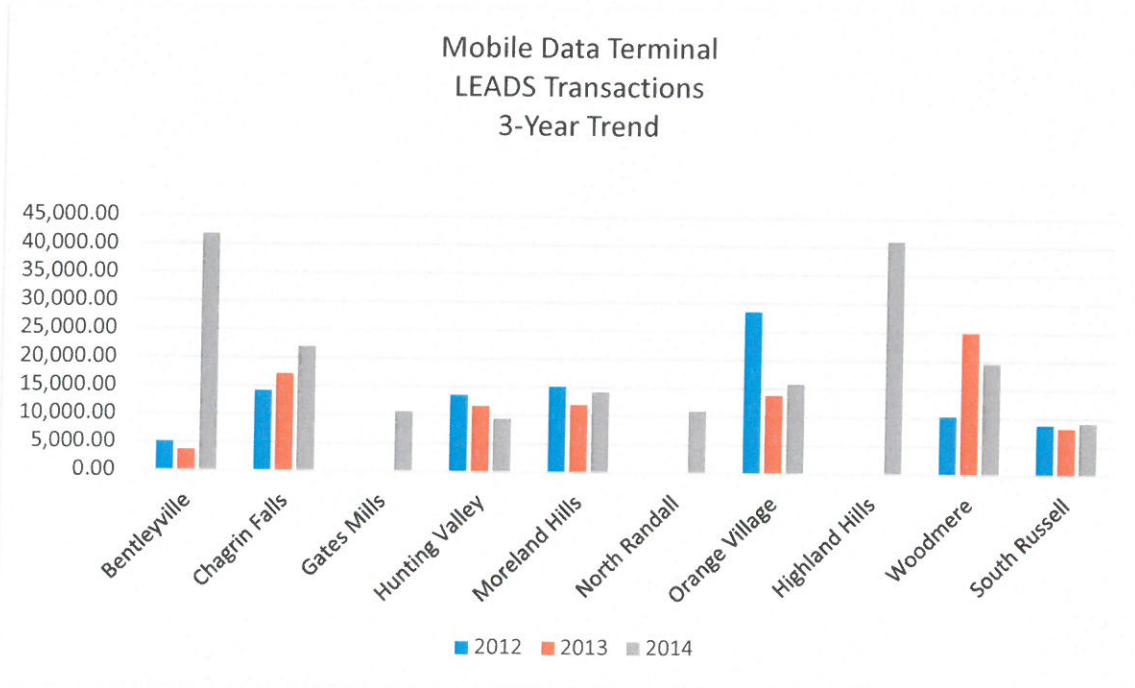
As we made the transition, we discontinued services from the REDDS/CRIS network and migrated to a full LEADS Circuit with the State of Ohio. We have seen a 112.48% increase in LEADS transaction from Mobile Data Terminals (MDT) from within our member agencies.

2014 - Mobile Data Terminal LEADS Transactions



LEADS / NCIC Transactions

<u>Agency</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Bentleyville	5,123.00	3,728.00	41,773.00
Chagrin Falls	14,149.00	17,186.00	21,933.00
Gates Mills			10,577.00
Hunting Valley	13,556.00	11,643.00	9,382.00
Moreland Hills	15,114.00	11,910.00	14,200.00
North Randall			10,931.00
Orange Village	28,544.00	13,759.00	15,834.00
Highland Hills			40,980.00
Woodmere	10,305.00	24,985.00	19,558.00
South Russell	8,834.00	8,243.00	9,149.00
Totals	95,625.00	91,454.00	194,317.00



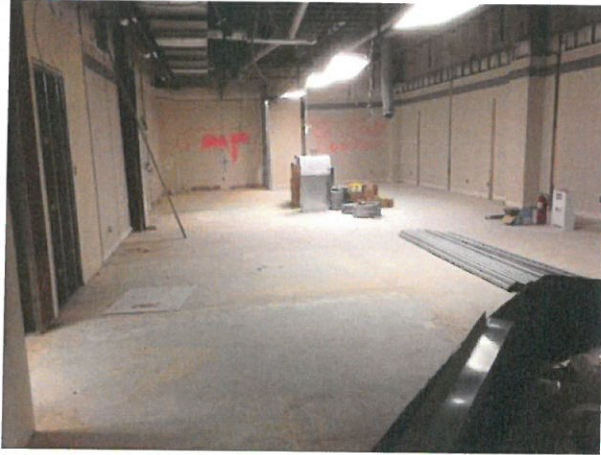
Construction Phase

Chagrin Valley Dispatch was extremely fortunate to partner with University Hospitals of Cleveland and secured 4,000 square feet of space in the medical office building at the Bedford Medical Campus.

We started with this.....



Construction Phase



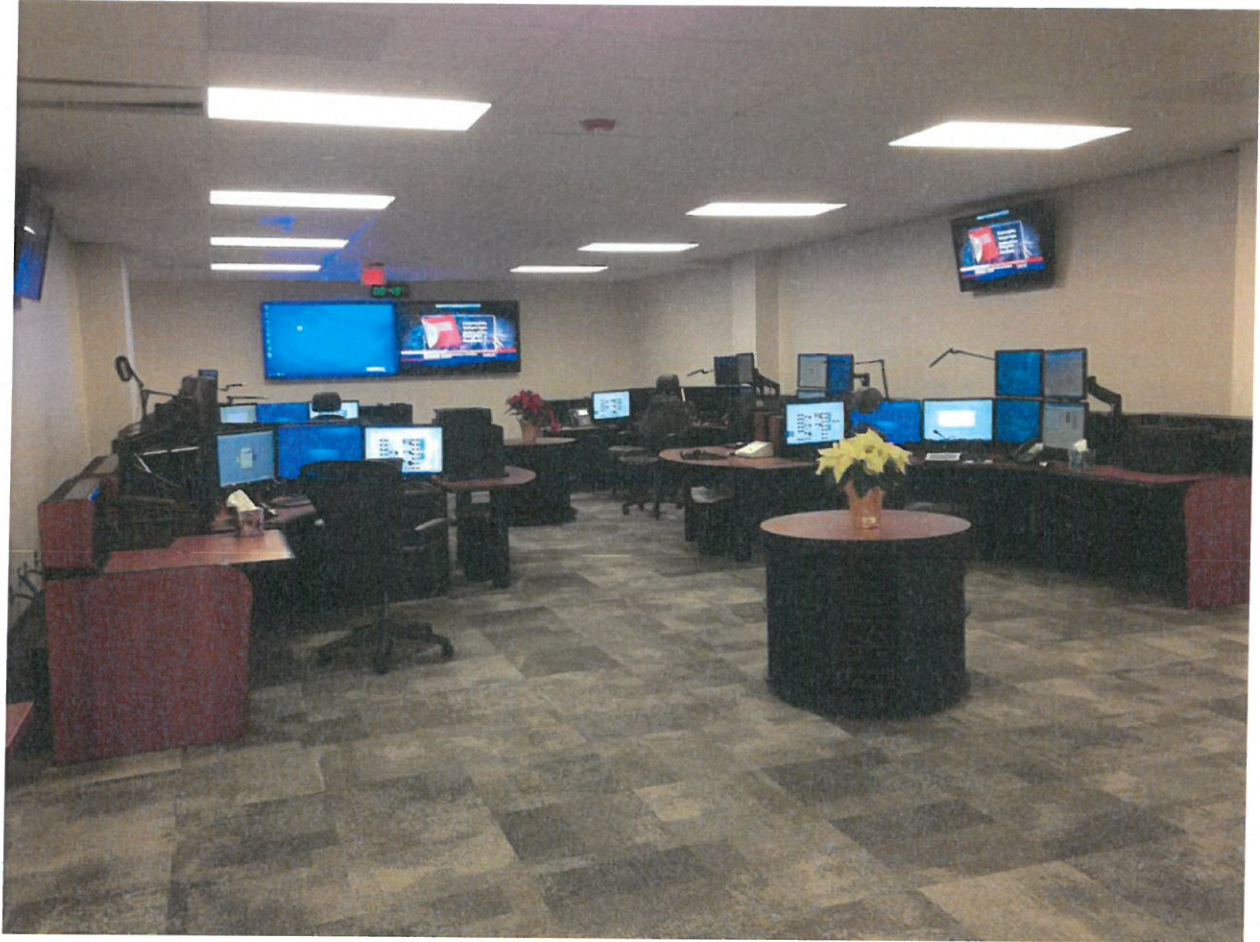
Build Out Phase



Build Out Phase



Completion!!!



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Another strong partnership is with the Chagrin Falls Fire Department. Assistant Chief Mark Vedder developed and helped implement our Emergency Medical Dispatching program. Each Dispatcher completes the normal dispatcher training program for new hires, as well as a nationally recognized training program in Emergency Medical Dispatching.

Following the above, we send each dispatcher to a specific Fire/Rescue/Emergency Medical Dispatcher Training Program at the Chagrin Falls Fire Department which includes:

- Orientation, Role of Dispatchers in FD Operations
- Tour of Fire Stations
- Understanding Roles of Fire/EMS Apparatus and Terminology
- Fire Service Communications - Simplex and Trunked Systems
- Fire Dispatch SOG's
- MABAS Procedures
- MAYDAY Procedures
- Special Operations: Tech Rescue/Hazmat
- CPR Heartsaver AED, Adult, Child, Infant
- Incident Command - ICS100
- Emergency Medical Dispatcher Training
- Concepts of EMD
- Hospital Capabilities and Communications
- Pre-Arrival Instructions
- Use of Computer Based Pre-Arrival Protocol
- AeroMedical Assets
- Training Scenarios

2014 Annual Report – Chagrin Valley Dispatch

Another aspect of this program, is quality assurance. We listen to EVERY Fire/EMS Call. We forward these digital recordings of all Fire/EMS calls and radio traffic to a secure server which is accessed remotely by Assistant Chief Vedder. They are reviewed for compliance with our Fire/EMS Dispatch SOGs and Pre-Arrival Protocols. The Pre-Arrival Instructions were developed from national models and locally approved by Cleveland Clinic and University Hospitals Medical Controls.

Results are tracked which lists the metrics we are tracking for each call:

- Call Answered Correctly?
- Rapidly determine address/location?
- Determine callers name?
- Determine callback number?
- Determine nature of emergency?
- Take command of the call?
- If large building, determine specific location in building?
- Talk to tone in less than 60 seconds?
- Dispatched to correct FD?
- Dispatched to correct address?
- Special info passed along to FD?
- EMS: Determine patients age?
- EMS: Determine if patient is conscious and breathing?
- EMS: Patient info passed to FD?
- EMS: Provide pre-arrival instructions per protocol?
- EMS: Pre-Arrival Instructions clear and concise?
- CO: Determine if symptoms?
- CO: Specifics provided to FD?
- FIRE: Caller advised to evacuate structure?
- FIRE: If smoke/fire visible, was automatic second alarm dispatched?
- FIRE: If indicated by location, was automatic mutual aid dispatched?
- FIRE: Was special info passed to FD?
- MVA: Determine number of patients?
- MVA: Determine if entrapment?
- MVA: Specifics passed to FD?
- QA Comments/Special Circumstances

Any issues reported by dispatchers or fire/EMS crews is reviewed and investigated immediately. Any issues/trends discovered through QA audits are addressed with the specific employee by a supervisor and/or by email training to all dispatchers and/or addressed at next refresher training.

Grant Funding

Department of Homeland Security - \$ 850,000

- Allowed CVD to upgrade to a new statewide trunking radio system supplying all police and fire departments with portable radios.

Cuyahoga County – Shared Services - \$ 330,000

- CVD was the first agency to apply and receive one of Cuyahoga County's Shared Services grant to assist in the build out of our new dispatch center.

Assistance to Firefighters Grant - \$ 784,050

- One of the largest awards given, CVD was successful in obtaining its first AFG grant allowing us to provide all member fire departments with a new state of the art IP fire station alerting system along with mobile data terminals in each piece of fire apparatus.

Recent Consolidations

August – 2013

Village of Gates Mills

April – 2014

Village of Highland Hills

May – 2014

Village of North Randall

CHAGRIN VALLEY DISPATCH

CVD - Report

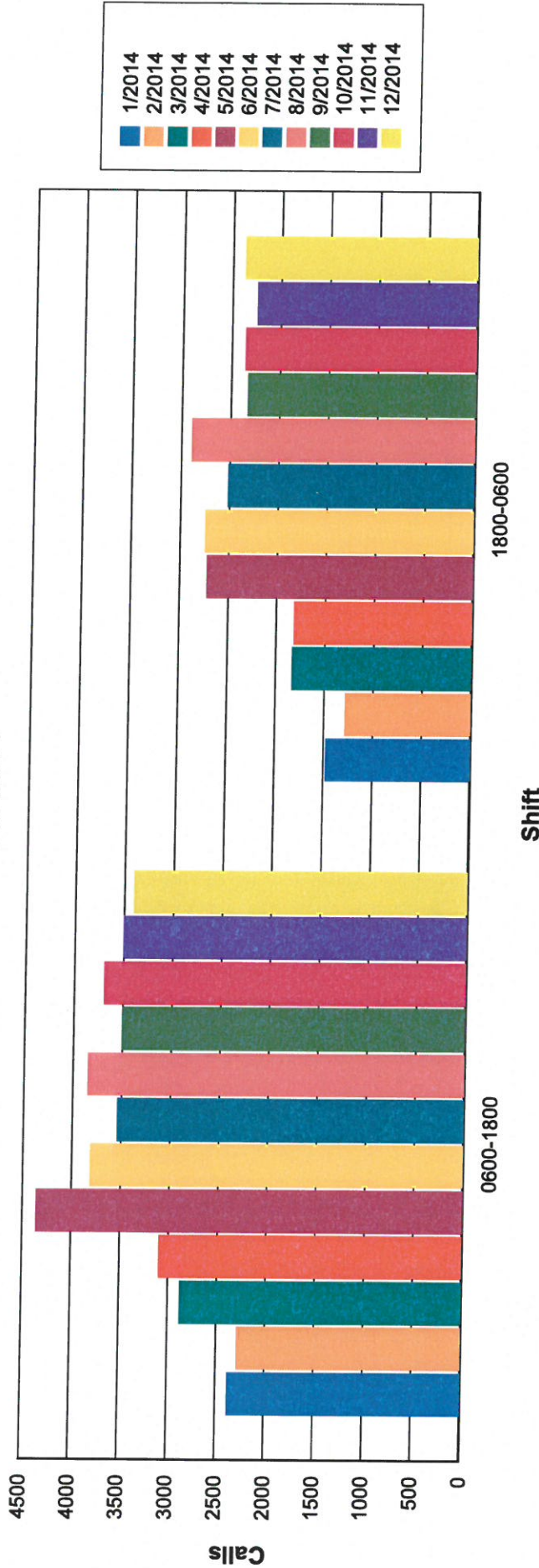
CALLS RECEIVED SUMMARY

by Shift / Month / Year

Query Dates: 1/1/2014 and 12/31/2014

Calls Received by Month and Shift

For 2014



Calls Received by Month and Shift

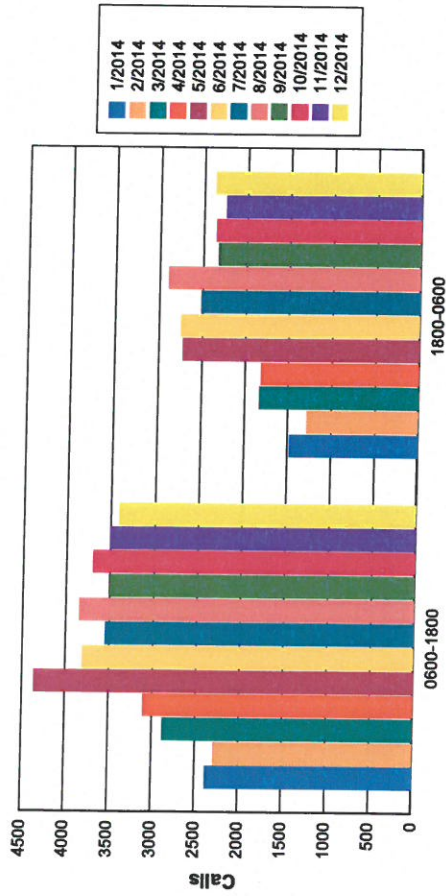
	Total	0600-1800	1800-0600
Total	66,940	40,324	26,616
1/2014	3,863	2,383	1,480
2/2014	3,575	2,289	1,286
		61%	39%
		60%	40%
		63%	37%

Date Report Run: 5/13/2015

	Total		0600-1800		1800-0600	
3/2014	4,713	100%	2,879	62%	1,834	38%
4/2014	4,920	100%	3,100	64%	1,820	36%
5/2014	7,081	100%	4,358	62%	2,723	38%
6/2014	6,555	100%	3,809	59%	2,746	41%
7/2014	6,059	100%	3,541	59%	2,518	41%
8/2014	6,743	100%	3,846	58%	2,897	42%
9/2014	5,838	100%	3,508	61%	2,330	39%
10/2014	6,060	100%	3,698	62%	2,362	38%
11/2014	5,753	100%	3,507	61%	2,246	39%
12/2014	5,780	100%	3,406	59%	2,374	41%

Calls Received by Day of the Week and Shift

For 2014

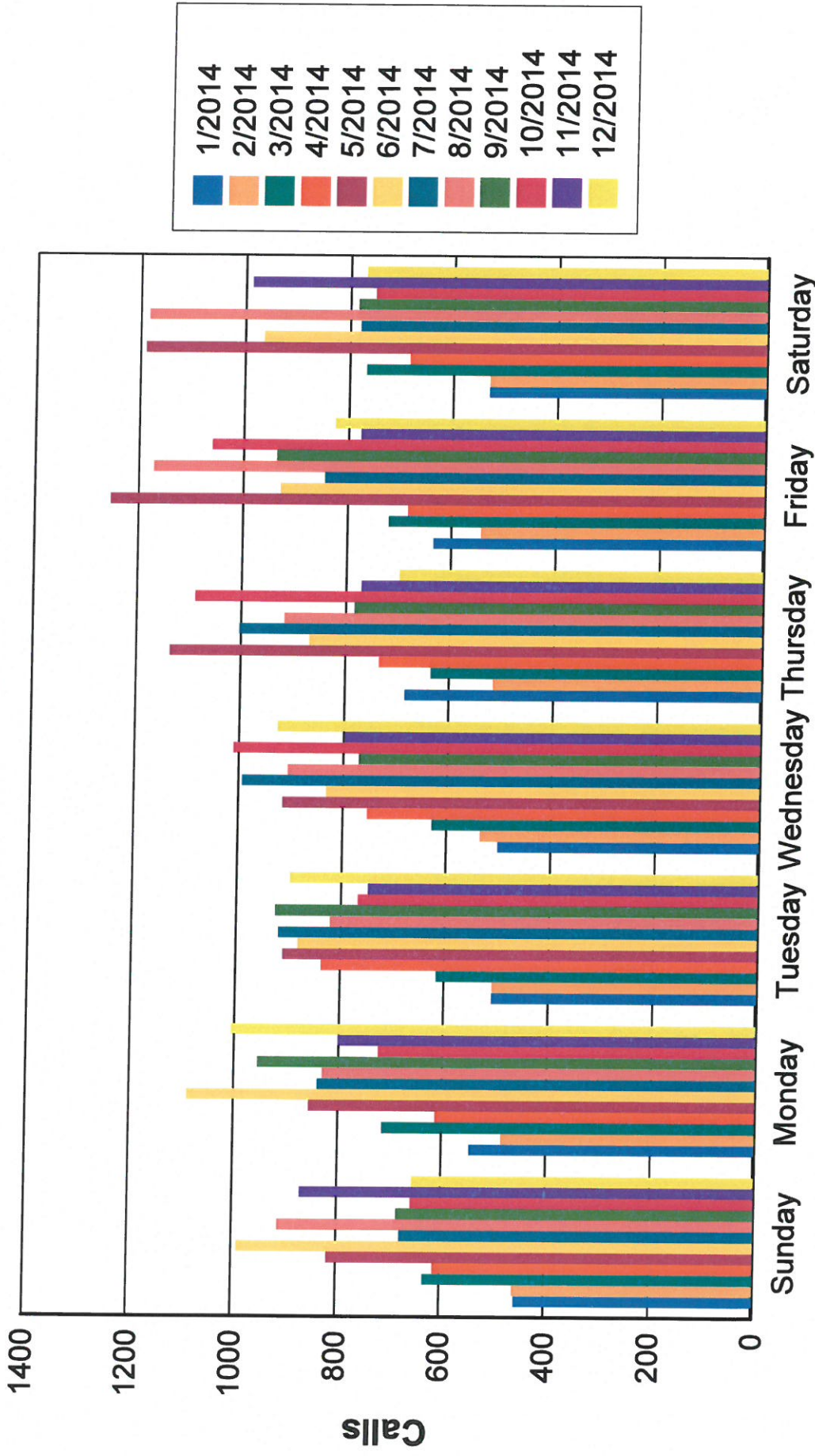


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Total			
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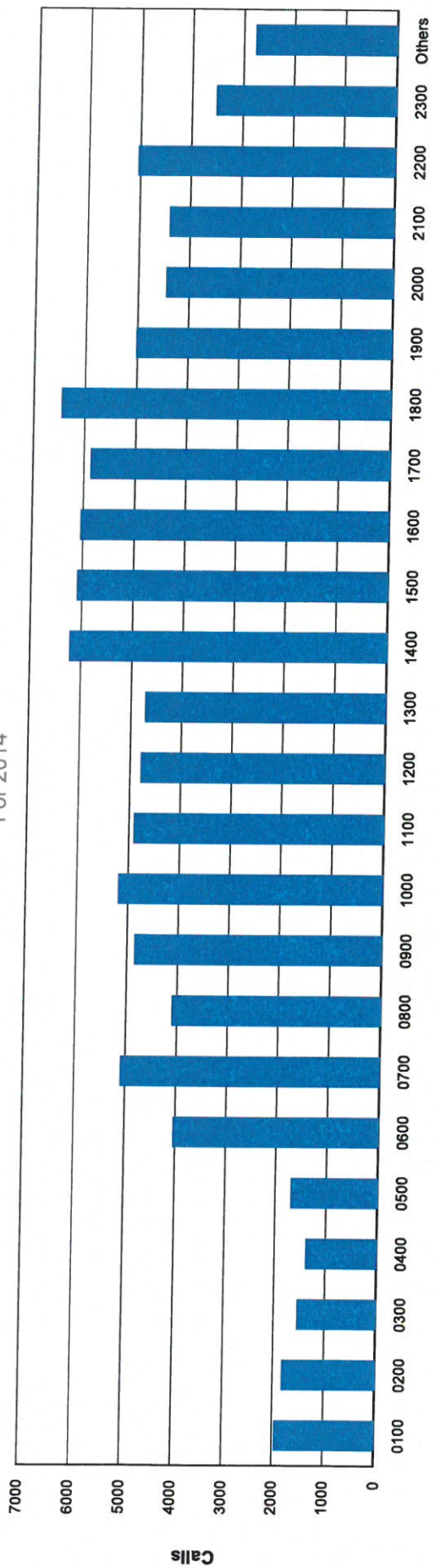
Date Report Run: 5/13/2015

Calls Received by Day of Week and Month



Calls Received by Hour

For 2014



Calls Received by Call Type by Day of Week

*NOTE: These represent the calls as initially entered with the information first received by the person calling.

	Total	Sun	Mon	Tue	Wed	Thu	Fri	Sat
Total	66,950 100%	8,435 100%	9,462 100%	9,342 100%	9,571 100%	9,839 100%	10,379 100%	9,922 100%
911 HANG UP	195 0%	24 0%	23 0%	40 0%	27 0%	30 0%	34 0%	17 0%
911 MALFUNCTION	21 0%	3 0%	2 0%	2 0%	3 0%	7 0%	3 0%	1 0%
911 MISCELLANEOUS	251 0%	33 0%	35 0%	45 0%	37 0%	46 0%	26 0%	29 0%
911 WRONG NUMBER	177 0%	20 0%	31 0%	30 0%	26 0%	26 0%	24 0%	20 0%
A.I.U. CALL OUT	18 0%	9 0%	2 0%	1 0%	0 0%	1 0%	1 0%	4 0%
ABANDONED VEHICLE	17 0%	4 0%	1 0%	0 0%	1 0%	4 0%	7 0%	0 0%
ALARM DROP	2,905 4%	329 4%	444 5%	427 5%	427 4%	423 4%	452 4%	403 4%
ALARM TEST	328 0%	9 0%	49 1%	49 1%	72 1%	50 1%	46 0%	53 1%
ALARMS-AUTO	12 0%	1 0%	3 0%	1 0%	3 0%	1 0%	2 0%	1 0%
ALARMS-CO DETECTOR	6 0%	0 0%	2 0%	2 0%	0 0%	1 0%	1 0%	0 0%
ALARMS-FIRE	19 0%	1 0%	1 0%	4 0%	6 0%	5 0%	1 0%	1 0%
ALARMS-MEDICAL	26 0%	2 0%	6 0%	2 0%	2 0%	4 0%	8 0%	2 0%
ALTERCATION-TRAFFIC	3 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%
ANIMAL AT LARGE	352 1%	44 1%	46 0%	52 1%	47 0%	59 1%	53 1%	51 1%
ANIMAL BITES	12 0%	6 0%	1 0%	2 0%	1 0%	0 0%	2 0%	0 0%
ANIMAL CRUELTY	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%
ANIMAL FOUND	77 0%	13 0%	17 0%	12 0%	5 0%	7 0%	7 0%	16 0%
ANIMAL LOST	119 0%	17 0%	22 0%	13 0%	19 0%	16 0%	20 0%	12 0%
ANIMAL- MISC.	269 0%	38 0%	39 0%	35 0%	29 0%	39 0%	33 0%	56 1%
ANIMAL NOISES	50 0%	9 0%	2 0%	8 0%	9 0%	8 0%	9 0%	5 0%

	Total	Sun	Mon	Tue	Wed	Thu	Fri	Sat
ANIMAL WARDEN DISPATC	4	0	0	2	1	0	0	1
ASSAULT	39	7	3	6	6	2	6	9
ASSIST-FIRE DEPARTMENT	1	0	0	1	0	0	0	0
ASSIST-GENERAL	892	120	136	118	111	125	124	158
ASSIST-OTHER DEPT	270	28	45	36	39	40	35	47
ATT THEFT FROM BUILDING	1	0	0	0	0	0	0	1
ATTEMPT B & E - RESIDENC	2	0	1	0	1	0	0	0
ATTEMPT GT VEHICLE	3	2	0	0	0	0	0	1
ATTEMPT TO LOCATE	601	80	142	56	101	86	50	86
ATTEMPTED ROBBERY	1	0	0	0	0	0	1	0
ATTEMPTED SUICIDE	7	0	0	3	1	1	2	0
AUTO REPOSSESSED	19	2	3	4	2	2	3	3
BAR CHECK	2	0	1	0	1	0	0	0
BIKE PATROL	3	0	0	0	0	2	1	0
BOMB THREAT	2	0	0	1	0	0	1	0
BOND PICK UP	76	8	19	9	7	13	9	11
BOX 100	4	0	0	1	0	1	1	1
BREAKING AND ENTERING	36	6	4	8	5	7	1	5
BREATH TEST-OUR AGENC	1	1	0	0	0	0	0	0
BUILDING CHECK	88	31	8	8	8	12	6	15
BURGLARY	11	0	2	0	3	1	4	1
BUSINESS CHECK	518	98	54	33	112	72	105	44
CAD EVENT	6	0	0	0	3	0	0	3
CALL BOX CALL	343	33	52	40	43	49	56	70

	Total	Sun	Mon	Tue	Wed	Thu	Fri	Sat
CANCEL ATTEMPT TO LOC	27 0%	1 0%	0 0%	2 0%	17 0%	0 0%	7 0%	0 0%
CAR SEAT INSTALL/INSPEC	11 0%	1 0%	1 0%	3 0%	2 0%	2 0%	0 0%	2 0%
CHILD ABUSE-REPORTED	2 0%	0 0%	1 0%	0 0%	1 0%	0 0%	0 0%	0 0%
CIVIL MATTER	19 0%	2 0%	1 0%	2 0%	7 0%	1 0%	5 0%	1 0%
CODE RED LAUNCH	6 0%	0 0%	1 0%	1 0%	1 0%	1 0%	1 0%	1 0%
COMPLAINTS-BUSINESS	15 0%	1 0%	2 0%	2 0%	6 0%	2 0%	2 0%	0 0%
COMPLAINTS-CUSTOMER	56 0%	8 0%	12 0%	7 0%	7 0%	7 0%	8 0%	7 0%
COMPLAINTS-FIREWORKS	10 0%	3 0%	0 0%	1 0%	0 0%	0 0%	2 0%	4 0%
COMPLAINTS-GENERAL	284 0%	23 0%	45 0%	39 0%	51 1%	42 0%	45 0%	39 0%
COMPLAINTS-JUVENILE	142 0%	18 0%	22 0%	22 0%	13 0%	19 0%	22 0%	26 0%
COMPLAINTS-SOLICITOR	46 0%	1 0%	6 0%	8 0%	9 0%	6 0%	5 0%	11 0%
CONFIDENTIAL INVESTIGAT	4 0%	0 0%	1 0%	1 0%	0 0%	0 0%	2 0%	0 0%
COUNCIL MAIL - DELIVERE	17 0%	1 0%	0 0%	0 0%	0 0%	2 0%	7 0%	7 0%
COUNTERFEITING	51 0%	9 0%	14 0%	7 0%	3 0%	5 0%	4 0%	9 0%
COURT	261 0%	0 0%	63 1%	41 0%	52 1%	68 1%	35 0%	2 0%
CRIMINAL DAMAGE	2 0%	0 0%	0 0%	0 0%	1 0%	0 0%	1 0%	0 0%
CRIMINAL MISCHIEF	12 0%	3 0%	2 0%	0 0%	0 0%	1 0%	4 0%	2 0%
CUSTODY DISPUTE	6 0%	2 0%	1 0%	0 0%	0 0%	0 0%	2 0%	1 0%
DAMAGE TO MAILBOX	33 0%	7 0%	2 0%	8 0%	4 0%	4 0%	3 0%	5 0%
DAMAGE TO PROPERTY	55 0%	3 0%	10 0%	5 0%	11 0%	11 0%	8 0%	7 0%
DAMAGE TO VEHICLE	49 0%	5 0%	8 0%	10 0%	9 0%	4 0%	5 0%	8 0%
DEBRIS ON STREET	80 0%	7 0%	10 0%	11 0%	19 0%	13 0%	12 0%	8 0%
DEER KILL	96 0%	13 0%	16 0%	9 0%	10 0%	9 0%	21 0%	18 0%
DEPARTMENT INFORMATIO	1 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%

	Total	Sun	Mon	Tue	Wed	Thu	Fri	Sat
DEPARTMENTAL INFORMA	688	91	99	79	98	94	99	128
DETAIL	1,415	97	223	218	278	230	230	139
DISABLED MOTOR VEHICLE	1,308	137	166	208	173	249	214	161
DISORDERLY CONDUCT	19	2	6	0	2	1	5	3
DISORIENTED PERSON	1	0	0	0	0	0	1	0
DISPUTE	51	9	7	6	13	5	3	8
DISTURBANCE	123	35	18	10	8	17	20	15
DOA AND BODY FOUND	5	2	0	0	1	0	0	0
DOMESTIC	73	13	6	8	13	11	6	16
DRIVE OFF	1	0	0	1	0	0	0	0
DUS	3	1	0	0	0	0	0	2
EMERGENCY ALERT	5	1	1	0	1	0	0	2
EQUIPMENT FAILURE/MALF	101	12	15	17	24	14	10	9
ERRANDS	86	6	19	11	17	6	15	12
ERRATIC DRIVER	353	43	43	47	52	55	56	57
ERV CALLOUT	12	2	1	6	0	1	2	0
ESCORT	47	4	6	6	11	13	6	1
EVN INSEPECTION	25	4	5	4	3	2	2	5
FAMILY DISTURBANCE	5	1	1	1	1	0	1	0
FIGHT- DISTURBANCE	18	4	0	4	0	2	4	4
FINGERPRINTING	48	0	9	6	9	14	7	3
FIRE CALL-CARBON MONO	68	11	5	11	10	11	8	12
FIRE CALL-FIRE ALARM	503	68	72	75	71	82	65	70
FIRE CALL-GENERAL	165	25	30	26	23	20	20	21

Date Report Run: 5/13/2015

	Total	Sun	Mon	Tue	Wed	Thu	Fri	Sat
FIRE CALL-GRASS	5 0%	2 0%	2 0%	1 0%	0 0%	0 0%	0 0%	0 0%
FIRE CALL-HAZMAT	4 0%	0 0%	0 0%	0 0%	1 0%	1 0%	2 0%	0 0%
FIRE CALL-MUTUAL AID	46 0%	11 0%	5 0%	5 0%	5 0%	5 0%	7 0%	8 0%
FIRE CALL-ODOR INVEST	79 0%	10 0%	9 0%	15 0%	13 0%	10 0%	11 0%	11 0%
FIRE CALL-STRUCTURE F	22 0%	4 0%	5 0%	3 0%	3 0%	5 0%	0 0%	2 0%
FIRE CALL-UTILITIES	24 0%	2 0%	6 0%	3 0%	6 0%	1 0%	5 0%	1 0%
FIRE CALL-VEHICLE FIRE	13 0%	2 0%	1 0%	1 0%	2 0%	3 0%	3 0%	1 0%
FIREARM-DISCHARGE	1 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%
FLEE AND ELUDE	1 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%
FOLLOW UP INVESTIGATIO	912 1%	98 1%	121 1%	145 2%	140 1%	168 2%	124 1%	116 1%
FOOT PATROL	1,579 2%	237 3%	215 2%	215 2%	226 2%	228 2%	219 2%	239 2%
FOUND PROPERTY	155 0%	29 0%	24 0%	17 0%	16 0%	19 0%	21 0%	29 0%
FRAUD	71 0%	4 0%	13 0%	12 0%	10 0%	11 0%	16 0%	5 0%
FUEL	505 1%	114 1%	71 1%	58 1%	65 1%	56 1%	72 1%	69 1%
FUNERAL DETAIL	8 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	8 0%
GAS ODOR	5 0%	0 0%	2 0%	0 0%	0 0%	1 0%	2 0%	0 0%
GRAND THEFT	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	1 0%	0 0%
GRAND THEFT OTHER MV	2 0%	0 0%	0 0%	0 0%	1 0%	1 0%	0 0%	0 0%
GRAND THEFT- VEHICLE	7 0%	0 0%	0 0%	0 0%	4 0%	2 0%	0 0%	1 0%
GUARDIAN CALL - WELFAR	211 0%	30 0%	29 0%	27 0%	31 0%	43 0%	30 0%	21 0%
GUN SHOTS	34 0%	6 0%	4 0%	9 0%	4 0%	2 0%	4 0%	5 0%
HANDICAPPED PARKING VI	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%
HARASSING-COMMUNICAT	51 0%	8 0%	7 0%	7 0%	9 0%	11 0%	4 0%	5 0%
HARASSMENT-GENERAL	20 0%	3 0%	3 0%	0 0%	6 0%	3 0%	1 0%	4 0%

	Total	Sun	Mon	Tue	Wed	Thu	Fri	Sat
HIT SKIP ACCIDENT	57	8	4	5	10	14	9	7
HITCH-HIKING	2	0	0	0	0	2	0	0
HOUSE WATCH	1,640	240	239	212	222	238	238	251
IDENTITY THEFT	47	2	8	7	8	4	17	1
ILLEGAL DUMPING	5	1	0	0	2	0	2	0
INDECENT EXPOSURE	1	0	0	0	1	0	0	0
JAIL-OUR DEPARTMENT	50	14	12	2	5	1	7	9
JUVENILE DIVERSION	2	1	0	0	1	0	0	0
JUVENILE-TRUANT	1	0	1	0	0	0	0	0
K9-CALL OUT	3	0	1	1	0	1	0	0
LEADS - MISC.	1	0	0	0	0	0	0	0
LINES DOWN	45	3	15	6	7	6	7	1
LOCK-OUT GENERAL	37	4	4	5	7	4	6	7
LOCK-OUT HOUSE	67	6	14	7	9	7	12	12
LOCK-OUT VEHICLE	797	90	120	97	102	117	149	122
LOST PROPERTY	70	9	8	8	14	9	10	12
LOST PROPERTY-CELL PHO	4	1	1	0	0	0	2	0
MEDICAL PROTOCOL	32	2	5	3	5	3	5	9
MENACING	7	0	1	1	1	1	2	1
MENTAL SUBJECT	3	1	0	0	1	0	0	1
MISSING JUVENILE	31	5	3	5	5	11	1	1
MISSING PERSON	16	2	2	4	4	1	1	2
MUTUAL AID, GIVEN	624	101	62	87	83	79	89	123
MUTUAL AID, REQUESTED	61	14	15	6	3	2	7	14

Date Report Run: 5/13/2015

	Total	Sun	Mon	Tue	Wed	Thu	Fri	Sat
MVA	803 1%	72 1%	99 1%	104 1%	110 1%	167 2%	138 1%	113 1%
MVA-DEER	34 0%	7 0%	3 0%	6 0%	4 0%	5 0%	4 0%	5 0%
MVA-INJURY	13 0%	4 0%	2 0%	0 0%	1 0%	1 0%	1 0%	4 0%
MVA-PEDESTRIAN	6 0%	2 0%	0 0%	1 0%	1 0%	0 0%	0 0%	2 0%
MVA-PRIVATE PROPERTY	197 0%	19 0%	30 0%	28 0%	28 0%	24 0%	39 0%	29 0%
NEIGHBOR TROUBLE	21 0%	5 0%	3 0%	0 0%	5 0%	4 0%	3 0%	1 0%
NOISE COMPLAINT	236 0%	50 1%	35 0%	26 0%	21 0%	26 0%	31 0%	47 0%
NON SUFFICIENT FUNDS CH	12 0%	0 0%	0 0%	6 0%	1 0%	2 0%	3 0%	0 0%
NOTIFICATION	769 1%	124 1%	112 1%	92 1%	118 1%	97 1%	83 1%	143 1%
OFF DUTY DETAIL	704 1%	49 1%	66 1%	47 1%	62 1%	68 1%	204 2%	208 2%
OFFICER INJURY	2 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ON THE AIR	189 0%	12 0%	41 0%	20 0%	30 0%	27 0%	38 0%	21 0%
OPEN BURNING	17 0%	4 0%	4 0%	2 0%	3 0%	1 0%	1 0%	2 0%
OPEN CONTAINER	5 0%	2 0%	0 0%	0 0%	0 0%	2 0%	0 0%	1 0%
OPEN DOOR	115 0%	19 0%	16 0%	17 0%	12 0%	22 0%	11 0%	18 0%
OPEN WINDOW	3 0%	0 0%	1 0%	0 0%	1 0%	0 0%	0 0%	1 0%
OUT OF THE VILLAGE	173 0%	16 0%	24 0%	24 0%	26 0%	37 0%	31 0%	15 0%
OVI	4 0%	1 0%	1 0%	0 0%	0 0%	0 0%	0 0%	2 0%
PARKING COMPLAINT	291 0%	34 0%	28 0%	41 0%	41 0%	44 0%	49 0%	54 1%
PARKING PERMISSION	317 0%	40 0%	35 0%	35 0%	36 0%	44 0%	56 1%	71 1%
PARKING VIOLATION	151 0%	25 0%	19 0%	20 0%	19 0%	22 0%	19 0%	27 0%
PEDEST/ANIMALS ON FREE	5 0%	0 0%	0 0%	2 0%	1 0%	0 0%	1 0%	1 0%
PHONE CALLS-ANNOYING	10 0%	0 0%	3 0%	1 0%	2 0%	1 0%	2 0%	1 0%
PHONE CALLS-OBSCENE	1 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%

	Total	Sun	Mon	Tue	Wed	Thu	Fri	Sat
PHONE CALLS-SUSPICIOUS	24	0	9	2	2	7	3	1
PHONE CALLS-THREATENI	5	0	1	0	3	0	0	1
PHONE MESSAGE	1,491	215	199	185	208	173	255	256
PORTABLE	417	47	61	52	56	48	87	66
POSSESSION OF CONTROL	1	0	1	0	0	0	0	0
POSSESSION-MARIJUANA	6	1	0	0	1	0	1	3
POWER OUTAGE	10	1	0	2	3	2	0	2
PREMISE CHECK	226	36	39	31	32	34	21	33
PRINT AGENCY LOGS	1,976	293	287	285	278	281	275	277
PRISONER PICK UP	99	8	18	19	13	17	14	10
PRISONER RELEASE	5	1	0	1	1	1	0	1
PRISONER TRANSPORT	52	3	12	6	7	14	6	4
PROPERTY DAMAGE	30	3	9	6	2	4	5	1
PROPERTY RELEASE	40	8	6	7	4	7	4	4
PROTECTION ORDER ENTR	4	0	1	0	1	1	0	1
PROTECTION ORDER REMO	2	0	1	0	0	1	0	0
PROTECTION ORDER VIOLA	4	0	1	0	0	1	1	1
PUBLIC ASSIST	181	29	22	25	28	24	34	19
PUBLIC INTOX	16	2	2	0	1	5	3	3
RAPE	3	0	0	1	1	1	0	0
RECKLESS OPERATION OF	6	1	1	0	1	2	1	0
RECORD CHECKS	360	23	64	62	78	43	59	31
RECOVERED PROPERTY	2	0	1	0	0	0	0	1
RECOVERED STOLEN VEH	1	0	0	0	0	1	0	0

	Total	Sun	Mon	Tue	Wed	Thu	Fri	Sat
REGISTRATION CHECK	277	29	31	50	34	42	60	31
REPOSSESS VEHICLE	47	2	12	4	6	8	7	8
RESTRAINT ORDER VIOLAT	2	0	1	1	0	0	0	0
ROAD CLOSED	35	3	3	4	7	8	5	5
ROAD CLOSURE	1	0	1	0	0	0	0	0
ROAD HAZARD	38	5	2	4	6	8	7	6
ROBBERY	10	2	4	1	0	1	1	1
SALT CREW NOTIFICATION	277	52	26	38	28	49	39	45
SCHOOL BUS VIOLATION	3	0	1	0	0	2	0	0
SCHOOL DETAIL	608	0	106	131	135	128	107	1
SERVING CITATION	4	0	0	1	1	1	0	1
SHIFT CALL IN	12,143	1,708	1,707	1,735	1,763	1,718	1,768	1,744
SHOPLIFTING	65	7	4	11	5	12	14	12
SICK CALL	149	24	17	24	17	19	22	26
SKATEBOARDING COMPLA	12	2	3	2	0	1	0	4
SMART TRAILER-SET UP	8	2	3	1	2	0	0	0
SNOW/ICE COMPLAINTS	53	2	3	4	3	18	8	15
SOLICITING	16	1	5	3	4	0	1	2
SPECIAL ATTENTION	163	12	29	21	22	23	28	28
SPECIAL INFORMATION	48	1	1	0	20	0	0	26
SPEED BOX	9	1	1	2	0	1	1	3
SQUAD CALL-1-GENERAL	2,116	295	329	303	315	298	309	267
SQUAD CALL-2-LIFT ASSIST	86	13	16	13	17	10	9	8
SQUAD CALL-3-MUTUAL AI	119	16	16	14	11	26	17	19

	Total	Sun	Mon	Tue	Wed	Thu	Fri	Sat
SQUAD CALL-4-MVA	57 0%	2 0%	6 0%	11 0%	9 0%	9 0%	10 0%	10 0%
SQUAD CALL-5-FULL ARRE	13 0%	1 0%	1 0%	1 0%	0 0%	1 0%	4 0%	5 0%
SQUAD CALL-6-CHOKING	5 0%	1 0%	0 0%	0 0%	0 0%	2 0%	2 0%	0 0%
SQUAD CALL-GENERAL	5 0%	0 0%	0 0%	1 0%	0 0%	3 0%	0 0%	1 0%
STALKING	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%
STOLEN VEHICLE	28 0%	1 0%	6 0%	4 0%	3 0%	2 0%	2 0%	10 0%
STREET LIGHT OUT	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	1 0%	0 0%
SUBPOENAS SERVED	9 0%	0 0%	2 0%	2 0%	1 0%	3 0%	0 0%	1 0%
SUICIDE	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%
SUMMONS SERVED	16 0%	3 0%	4 0%	2 0%	2 0%	0 0%	3 0%	2 0%
SUSPICION	483 1%	63 1%	76 1%	61 1%	68 1%	70 1%	71 1%	74 1%
SUSPICIOUS MAIL	2 0%	0 0%	0 0%	0 0%	1 0%	1 0%	0 0%	0 0%
SUSPICIOUS NOISES	32 0%	3 0%	5 0%	1 0%	2 0%	6 0%	5 0%	10 0%
SUSPICIOUS PERSON	309 0%	49 1%	36 0%	37 0%	45 0%	40 0%	54 1%	48 0%
SUSPICIOUS VEHICLE	543 1%	67 1%	76 1%	87 1%	64 1%	78 1%	93 1%	78 1%
SWAT CALL OUT	7 0%	0 0%	1 0%	2 0%	2 0%	2 0%	0 0%	0 0%
TELETYPE SIGN	2 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%
TEST PAGE	5 0%	0 0%	0 0%	0 0%	2 0%	0 0%	0 0%	3 0%
THEFT-BICYCLE	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%
THEFT-FREE TEXT	199 0%	26 0%	33 0%	36 0%	25 0%	27 0%	28 0%	24 0%
THEFT-FROM AUTO	33 0%	3 0%	2 0%	9 0%	5 0%	3 0%	4 0%	7 0%
THREATS	40 0%	4 0%	7 0%	7 0%	5 0%	3 0%	8 0%	6 0%
TORNADO ALERT	18 0%	2 0%	2 0%	2 0%	2 0%	0 0%	0 0%	10 0%
TOW - RELEASE	83 0%	7 0%	10 0%	8 0%	9 0%	13 0%	17 0%	19 0%

	Total	Sun	Mon	Tue	Wed	Thu	Fri	Sat
TOW-AUTO TOW	9	0	2	2	4	0	0	1
TRAFFIC COMPLAINT	259	20	31	34	38	53	50	33
TRAFFIC CONTROL DEVICE	120	6	16	23	26	21	12	16
TRAFFIC DETAIL	506	27	68	101	91	100	81	38
TRAFFIC HAZARD	102	17	15	12	15	13	15	15
TRAFFIC STOP	12,711	1,682	1,624	1,646	1,604	1,827	2,090	2,238
TRAINING-IN SERVICE	104	8	11	24	18	19	15	9
TRAINING-RANGE	27	0	4	4	4	3	9	3
TRANSPORT	48	7	5	4	6	6	10	10
TRANSPORT-TO OTHER JA	3	0	0	0	0	1	1	1
TREE DOWN	104	15	21	16	24	7	8	13
TRESPASSING	35	9	5	5	4	5	6	1
UNAUTHORIZED USE OF AU	7	0	2	2	1	0	2	0
UNAUTHORIZED USE OF CC	1	0	1	0	0	0	0	0
UNDERAGE-CONSUMPTION	5	0	0	0	0	1	3	1
UNRULY JUVENILE	7	1	0	1	1	2	1	1
UNWANTED GUEST-DISTUR	66	9	14	7	6	7	13	10
UTILITIES-PUBLIC	231	31	29	29	42	28	41	31
VANDALISM	14	5	1	1	3	0	0	4
VEHICLE MAINTENANCE/W	244	27	37	20	33	37	36	54
VENDOR - SERVICE	94	1	11	41	5	11	20	5
VOICE STRESS TEST-CVSA	3	0	1	0	2	0	0	0
WARRANT CONFIRMATION	768	89	110	132	121	112	120	84
WARRANT ENTERED IN LEA	1,507	90	240	285	234	244	279	135

	Total	Sun	Mon	Tue	Wed	Thu	Fri	Sat
WARRANT ON FILE AT PD	12 0%	0 0%	1 0%	2 0%	0 0%	5 0%	4 0%	0 0%
WARRANT REMOVED FROM	775 1%	46 1%	137 1%	165 2%	128 1%	137 1%	108 1%	54 1%
WARRANT SERVICE-ARRES	71 0%	11 0%	6 0%	5 0%	13 0%	9 0%	19 0%	8 0%
WEAPON DESTROYED	1 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%
WEAPON OFFENSE	5 0%	0 0%	0 0%	1 0%	0 0%	0 0%	1 0%	3 0%
WELFARE CHECK	328 0%	48 1%	42 0%	34 0%	42 0%	57 1%	48 0%	57 1%
WORK ORDER	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 0%	1 0%